# NOT YOUR MOMMA"S ANNUAL CONFERENCE

# AI, Follow-Through, Modern Engagement -Here's What's Working!

## **Top Tips for Engaging Your Audience**

- Pack the schedule with real-life stories
- · Include plenty of entry-level recognition
- Use knowledgeable field members to train (not just top tier)
- · Live Q & As
- Utilize round-table networking moments
- Connect with attendees before/during/after
- Social Media Groups before-hand
- Live video meetings for them builds excitement & connection
- Online photo-sharing (Google, WhatsApp) during & afterwards

#### LIVE Streaming Success

- · Recognize the reality of WHY LiveStream is crucial
- Demonstrates the company sees every person as valuable
- Economic reality in slow job market
- Travel becoming more expensive
- Field demographic becoming younger, with young families
- · Help virtual-attendees feel included
- Speak directly to them
- Offer conference-only promo deals to them
- Let them participate in swag sales
- Offer a "chat" option on the Livestream
- Remember that streaming demonstrates value of in-person next year
- · Consider a "down monitor" so speakers can see chat during relevant portions
- Schedule shorter sessions (45 minutes max)
- Create post-event social media challenges
- · Utilize breaks strategically
- Have cameras share what is going on (snacks, sales, etc.)
- Reward them for returning to their virtual seats "on time"
- Prizes for trivia questions on prior session
- Fun engagement opportunities for the chat
- PLAN, PLAN, PLAN
- Speakers/Trainers mantra, "Be concise, be fun, be flexible"
- Focus less on scripts and more on flow with strategic engagement

- Scripting is stiff; try bullet point outlines
- Build each session on the one before it
- 1. Train on a skill
- 2. Train on how to apply it in real life
- 3. Train on a relevant tool

#### Fortune Is in the Follow-Through

• Post-conference meeting of all field-touching team at conference

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- Ditch the phrase "post mortem"
- Consider doing this in a series of meetings
- Plan for ways to empower leaders to not feel like they'll be penalized for rough patches
- Survey the attendees—and look for unique ways to get participation
- Utilize strategic post-event social media challenges on key trainings
- Double-down on post-conference recognition
- Schedule additional trainings on most popular topics

### It's 2025, Not 2005: Modern **Areas of Focus**

- Showcase Top Producers (not just top ranks)
- Forgo scripts, use bulletpoint outlines
- Include personal stories
- · Storytelling isn't just for selling and social media
- Stories will be borrowed and repeated
- · One outside keynote is enough
- Big names are less important
- Relevance and engagement is highly important
- Paper agendas / ads / worksheets are passe'
- Apps and QR codes to digital sites are practical
- These also enable new information to disseminate quickly
- Downloadable PDFs for trainings are practical and easily accessible
- Swag bags remain popular
- No fluff or trinkets
- Include a pen and notebook



- Promotional posts
- Memory posts

#### **Al Avenues**

Each department should have at least one team member with an Al account that has "learned" about the company and department, including voice, priorities, style

- Email campaigns
- Before, during and after
- Agenda
- Refining outlines
- Session titles
- Fit tone of conference (fun, professional, conservative, etc.)
- Engaging
- Engagement ideas
- In-person attendees
- Virtual attendees
- Swag suggestions
- Follow-through engagement
- Based on agenda
- Including knowledge of attendees

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